

BUSINESS & DIGITAL READINESS

PRODUCTIVITY IMPROVEMENT & DIGITAL DIAGNOSTIC FOR SME MANUFACTURERS IN RESPONSE TO COVID-19

The Employers and Manufacturers Association (EMA), along with a team of qualified continuous improvement specialists, have combined their expertise to help businesses achieve optimal operational capability during these turbulent times.

Government funding is available for this fully-funded diagnostic to enable New Zealand manufacturers to generate momentum with their productivity improvements and get a clear understanding of the steps required to sustain their business through COVID-19.



How We Help

Data Driven Analytics

The purpose of the diagnostic is to:

- Help you understand what world class looks like in your industry
- Establish where your organisation currently sits in comparison
- Identify the gaps your business needs to fill to become world class
- Educate your team on best practices and what 'good' looks like for you
- Capture what is required to achieve your vision.

The operational review is made up of a series of questions associated with a continuous improvement practice. These are asked of both operators and managers. The results are displayed on a dashboard revealing which level of maturity your organisation is at on a simple scale of Stabilise, Improve or Sustain.



At the completion of the diagnostic, participating manufacturers will have a clear road map of what they can do to improve productivity in their operations. All improvement options presented will be practical and realistic in terms of manufacturers having the financial means, skills and time to adopt them.

Operational Review

A diagnostic typically consists of:

- Meeting leadership & understanding company strategy & direction
- Operational review
- End-to-end assessment
- Prioritising opportunities & action plan development
- Feedback session.

This will typically take place over a total of 2.5 days:

- Operation review - half-day
- End-to-end assessment - one day
- Action plan - half day
- Feedback - half day
- With a mix of classroom activity & addressing real issues highlighted by your diagnostic.

Additional Benefits Provided

- Benchmarking and other peer-to-peer learning opportunities
- Improvement options, including the deployment of digital (Industry 4.0) manufacturing technologies
- Creation of a database of company assessments that will identify root causes of poor productivity.

OPERATIONAL DIAGNOSTIC TOOL

View Assessment Results

Active Leadership

Work Practices

Asset Care

Focused Improvement

Right First Time

Sustainability

Procurement

S&OP Planning

Warehousing &
Distribution

Eligibility Criteria and Funding

The Government, via the Regional Business Partner (RBP) network, has established the COVID-19 Business Advisory Fund to help businesses access vital advice and support through registered RBP service providers. The funding aims to help businesses develop strategies to respond to the impacts of COVID-19 and can be used for this programme.

- Funding for 2.5 days of work by an approved service provider. Eligibility criteria apply.
- This targeted support is available to SME manufacturers with 100 employees or less, across all sub-sectors, including food and beverage manufacturers.
- Companies looking to take part should be willing to enter into joint sessions and share insights with other manufacturers.
- Visit www.regionalbusinesspartners.co.nz and register your business.
- If your business is already registered with the RBP, contact your local growth advisor (listed at the bottom of the RBP web page above) to discuss your business needs.

This operational review is brought to you by EMA, with the support of improvement and process re-engineering experts Intent Group and LMAC



**Employers and Manufacturers
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